

eXperts Singapore Privacy Statement

Information on our privacy statement

We process personal data that was collected during visits to our website in adherence to German law. Moreover our privacy statement is in alignment with working guidelines for the protection of data applicable for Lufthansa.

Our websites may contain links to other suppliers to which our privacy statement does not apply.

Lufthansa respects your privacy.

Processing and usage of personal data

During your visit to our website our web server will save the IP-address of your internet provider, the website from which you are visiting us plus what website you are visiting as well as the date and duration of your visit by default. Lufthansa uses cookies to track the preferences of the visitor and improve the design of its website accordingly. In addition personal data is only saved if you gave it to us while taking part in a registration or a survey.

Usage and transfer of personal data and earmarking

Lufthansa only processes and uses your personal data for service reasons within the website www.lufthansaexperts.com and the Lufthansa eXperts Online Newsletter. This enables us to present you with tailor-made offers and/or save you from having to enter certain information repeatedly and only up to the extent necessary.

We will not transfer your personal data to third parties. The offers by associated partner that you find on www.lufthansaexperts.com you book directly with these partners. You will be advised accordingly.

Some of our offers give you the opportunity to save personal data (e.g. FAQ). This data is only used together with the respective request and will not be stored without your permission beyond the request.

Raising or transferring of personal data for government agencies and offices will only be done in adherence to German law. Our employees and contractors/partners are committed to confidentiality as per § 5 of the German Federal Data Protection Act.

Option to choose

We would like to use your data to inform you of our products and services as well as those of our partners and, where applicable, survey you. You decide yourself whether you would like to receive information from us. Should you ever change your mind you can always set this function at "My Profile" section.

Right to access personal data

Upon request Lufthansa will inform you whether and what exactly of your personal data is saved by us. Should any data be wrong despite our efforts regarding the correctness of data and being up-to-date we will correct it if you ask us to. You can update your personal data yourself at "My Profile". Please update your personal data immediately after a change occurs.

Data security

Lufthansa uses appropriate technical and effective security measures to protect the data administered by us against loss, misuse, unauthorized access, change and deletion. Our security measures are being continuously improved according to the technical development. Data processing and data transfer is secured by SSL-protocol (Secure Socket Layer).

Your personal data is saved on the www.lufthansaexperts.com servers.